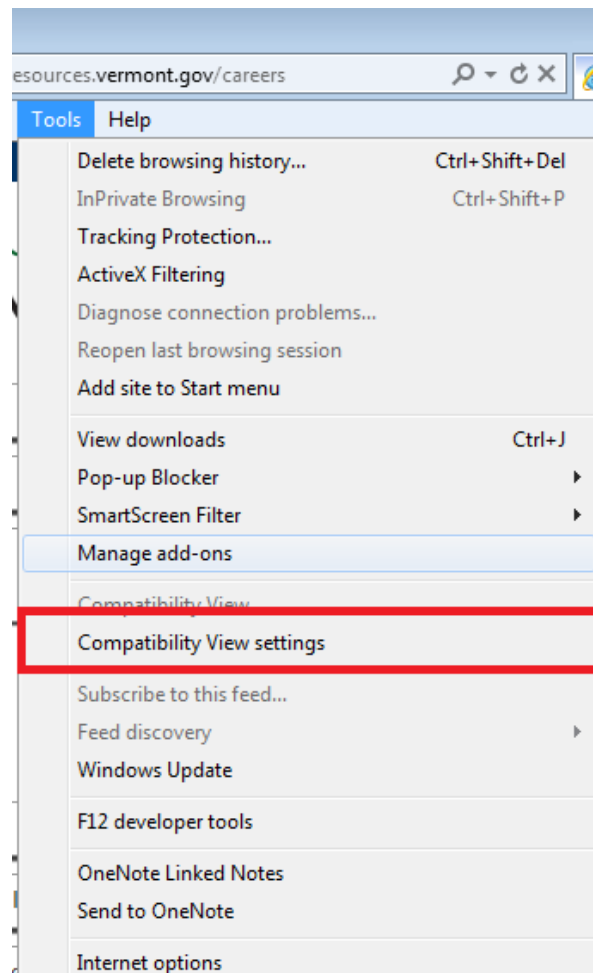


Enabling compatibility mode in Internet Explorer 10/11

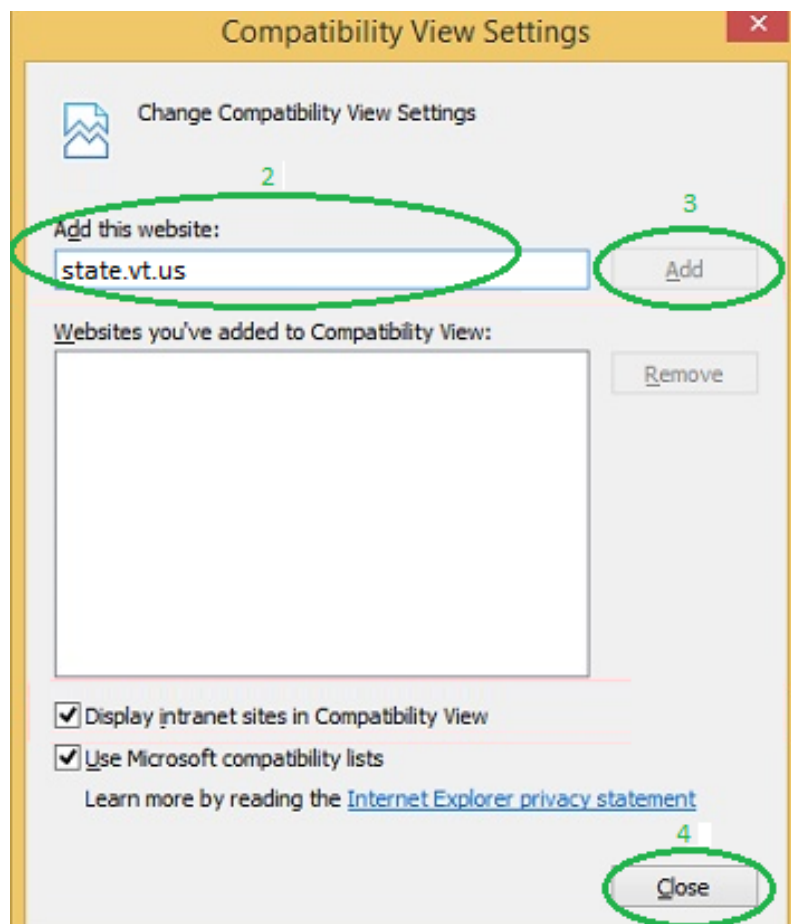
To have VTHR work correctly in Internet Explorer 10/11, Internet Explorer 10/11 needs to be set to compatibility mode. If Internet Explorer is not set to compatibility mode this will cause the progress wheel to spin and not continue on.



1. Open Internet Explorer and click on **Tools** (if you don't have Tools click and hold ALT and then press T. The tools menu will show up)
2. Click **Compatibility View settings**



3. In the **Add this website** box, enter state.vt.us
4. Click **Add**
5. Click **Close**



6. You may have to restart Internet Explorer. Sign out of VTNR and then close Internet Explorer down and then reopen it